24/7 SPOC – Context and Questions Framing Delivery

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Wider Context – Integrated Care Systems (ICS)

Integrated Care System (ICS)
Partnerships of health and care organisations coming together to plan and deliver joined up services

- NHS England (NHSEI)
- Regional Strategic Clinical Networks (SCN)
- Department of Health and Social Care (DHSC)
- (NHS) Integrated Care Board (ICB)
- Integrated Care Partnership (Board) (ICP)

- Place Based Partnerships (PBP)
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- GP Federations
- Provider Alliances
- VSCE Collaborations
- Primary Care Networks (PCNs)
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- Hospice Collaborations

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PEoLC Context – NHSE Framework

**Structure**
- PEOlC National Programme Board
- 7 PEOlC Regional Strategic Clinical Networks
- Ambitions Partnership

**Workstreams**
- Improving Access
- Improving Quality
- Improving Sustainability
- Clinical Excellence
- Data & Intelligence
- Commissioning & Contracting
- Hospice UK Principles of Sustainability

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NHSE Regions, Commissioning and Grants
Strengthened context of Health & Care Bill and Long Term Plan

Regional Strategic Clinical Networks
• Sharing and benchmarking
• ICSs – PEOlC leadership and strategy

NHSE Commissioning Framework
• ICBs – Core, Specialist and Enhanced
• 24/7 specialist advice and care (consultant, nursing)

NHSE Grant Funding
• 247 SPOC Grant to improve system access to, and coordination of, 24/7 advice and services to aide restoration and recovery and enable future preparedness
## Priorities and Challenges for 24/7 and Coordination

Summarising from the initial Grant Applications

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<th>SPOC / SPA</th>
<th>Community</th>
<th>Collaboration</th>
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Varying Degrees of Access
What does SPOC mean?

single point of...
contact
access
who is it for
how do they know about it
coordination
Multiple Levels of Collaboration
What is their purpose?

Hospices
Collaborations:
- advice, SPA,
- digital, geography

PEoLC Networks:
- community,
- digital, workforce

VCSE
Representation:
- funding

Primary Care:
ACP, register

Place:
community,
commissioner, board

ICS / Region:
access,
shared care/patient record

To collaborate
To coordinate
To integrate
To influence
Questions and Discussion