

Useful Quality Improvement Resource Links

Guidance on Quality Improvement Tools

Quality, service improvement and redesign (QSIR) tools

<https://www.england.nhs.uk/quality-service-improvement-and-redesign-qsir-tools/#project>

NHS Scotland – Quality Improvement Zone

<https://learn.nes.nhs.scot/1262/quality-improvement-zone/qi-tools>

Improvement Leaders' Guide – Improvement Knowledge and Skills – General Improvement Skills

<https://www.england.nhs.uk/improvement-hub/publication/improvement-leaders-guide-improvement-knowledge-and-skills-general-improvement-skills/>

The Health Foundation: Quality improvement made simple

<https://www.health.org.uk/topics/quality-improvement>

<https://www.health.org.uk/publications/quality-improvement-made-simple>

SMART Aims and objectives

Aims statement development (SMART)

<https://improvement.nhs.uk/documents/2189/developing-your-aims-statement.pdf>

IHI: How to Improve | IHI - Institute for Healthcare Improvement

<http://www.ihi.org/resources/Pages/HowtoImprove/default.aspx>

Model for Improvement

Plan, Do, Study, Act (PDSA) cycles and the model for improvement

<https://webarchive.nationalarchives.gov.uk/20201029174552/https://improvement.nhs.uk/resources/pdsa-cycles/>

NHS Change model

<https://www.england.nhs.uk/sustainableimprovement/change-model/>

Measurement

Seven steps to measurement for improvement

<https://improvement.nhs.uk/documents/2164/seven-steps-measurement-improvement.pdf>

Measurement for improvement - video

Mike Davidge, Head of Measurement at the NHS Institute for Innovation and Improvement, explains the seven steps to measurement for improvement.

<https://www.youtube.com/watch?v=Za1o77jAnbw>

Stakeholder involvement and analysis

Stakeholder involvement

<https://webarchive.nationalarchives.gov.uk/20201029221411/https://improvement.nhs.uk/documents/2170/stakeholder-involvement-overview.pdf>

Stakeholder analysis

<https://webarchive.nationalarchives.gov.uk/20201029182549/https://improvement.nhs.uk/resources/stakeholder-analysis/>

Coproduction and service user involvement (NVCO)

<https://knowhow.ncvo.org.uk/organisation/collaboration/coproduction-and-service-user-involvement>

NESTA Co-Production catalogue

https://media.nesta.org.uk/documents/co-production_catalogue.pdf

Driver Diagrams

<https://webarchive.nationalarchives.gov.uk/20201029185708/https://improvement.nhs.uk/resources/driver-diagrams-tree-diagrams/>

Websites

Getting the Measure of Quality: Opportunities and Challenges, London: King's Fund

<https://qi.elft.nhs.uk/resource/driver-diagrams>

Quality Improvement Zone – NHS Scotland

<https://learn.nes.nhs.scot/2278/quality-improvement-zone/qi-tools/driver-diagram>

Point of care foundation

https://www.pointofcarefoundation.org.uk/resource/driver-diagrams/?gclid=CjwKCAiAn7L-BRBbEiwAl9UtkCtuTx8VQ4BsyH-9mRTFqtCShykCepgRyyaDPDhCT85T_d1mHymphoC5Y4QAvD_BwE

Videos

Transforming Care

https://www.youtube.com/watch?v=2mBpJlzzYI8&ab_channel=TransformingCare

Driver diagram tool - NHS Improvement (Mike Griffiths lesson 2)

<https://youtu.be/xXRym4aFLa4>

30-60-90

<https://webarchive.nationalarchives.gov.uk/20201029193017/https://improvement.nhs.uk/resources/306090-day-cycles/>

Other useful websites

Healthcare Improvement Scotland – ihub

<https://ihub.scot/improvement-resources/>

Health Quality Improvement Partnership (HQIP)

<https://www.hqip.org.uk/>

NHSE & I

<https://improvement.nhs.uk/>

NICE | The National Institute for Health and Care Excellence Quality Improvement resource

<https://www.nice.org.uk/about/nice-communities/social-care/quality-improvement-resource>

Q Community | The Health Foundation

<https://q.health.org.uk/>

The Kings Fund

<https://www.kingsfund.org.uk/topics/quality-improvement>

Deming System of Profound Knowledge

<https://deming.org/explore/sopk/>

A System Leaders Field Book

<https://www.systemsfieldbook.org/how-to-use-fieldbook>

The Health Foundation: Effective networks for improvement

<https://www.health.org.uk/publications/effective-networks-for-improvement>

NHS Horizons

<http://horizonsnhs.com/>

THIS Institute

<https://www.thisinstitute.cam.ac.uk>

Academy of Fabulous Stuff

<https://fabnhsstuff.net/>

Academic Health Science Networks (AHSN)

<https://www.ahsnnetwork.com/atlas>

Social media

Helen Bevan is Chief Transformation Officer at NHS Horizons, follow her on Twitter at:

<https://twitter.com/helenbevan>

Prof. Mary Dixon-Woods, Director of THIS Institute, follow her on Twitter at:

<https://twitter.com/MaryDixonWoods>