

## Useful Quality Improvement Resource Links

### Guidance on Quality Improvement Tools

**Quality, service improvement and redesign (QSIR) tools**

<https://www.england.nhs.uk/quality-service-improvement-and-redesign-qsir-tools/#project>

**NHS Scotland – Quality Improvement Zone**

<https://learn.nes.nhs.scot/1262/quality-improvement-zone/qi-tools>

**Improvement Leaders' Guide – Improvement Knowledge and Skills – General Improvement Skills**

<https://www.england.nhs.uk/improvement-hub/publication/improvement-leaders-guide-improvement-knowledge-and-skills-general-improvement-skills/>

**The Health Foundation: Quality improvement made simple**

<https://www.health.org.uk/topics/quality-improvement>

<https://www.health.org.uk/publications/quality-improvement-made-simple>

### SMART Aims and objectives

**Aims statement development (SMART)**

<https://improvement.nhs.uk/documents/2189/developing-your-aims-statement.pdf>

**IHI: How to Improve | IHI - Institute for Healthcare Improvement**

<http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>

### Model for Improvement

**Plan, Do, Study, Act (PDSA) cycles and the model for improvement**

<https://webarchive.nationalarchives.gov.uk/20201029174552/https://improvement.nhs.uk/resources/pdsa-cycles/>

**NHS Change model**

<https://www.england.nhs.uk/sustainableimprovement/change-model/>

### Measurement

**Seven steps to measurement for improvement**

<https://improvement.nhs.uk/documents/2164/seven-steps-measurement-improvement.pdf>

**Measurement for improvement - video**

Mike Davidge, Head of Measurement at the NHS Institute for Innovation and Improvement, explains the seven steps to measurement for improvement.

<https://www.youtube.com/watch?v=Za1o77jAnbw>

### Stakeholder involvement and analysis

**Stakeholder involvement**

<https://webarchive.nationalarchives.gov.uk/20201029221411/https://improvement.nhs.uk/documents/2170/stakeholder-involvement-overview.pdf>

## Stakeholder analysis

<https://webarchive.nationalarchives.gov.uk/20201029182549/https://improvement.nhs.uk/resources/stakeholder-analysis/>

## Coproduction and service user involvement (NVCO)

<https://knowhow.ncvo.org.uk/organisation/collaboration/coproduction-and-service-user-involvement>

## NESTA Co-Production catalogue

[https://media.nesta.org.uk/documents/co-production\\_catalogue.pdf](https://media.nesta.org.uk/documents/co-production_catalogue.pdf)

## Driver Diagrams

<https://webarchive.nationalarchives.gov.uk/20201029185708/https://improvement.nhs.uk/resources/driver-diagrams-tree-diagrams/>

## Websites

### Getting the Measure of Quality: Opportunities and Challenges, London: King's Fund

<https://qi.elft.nhs.uk/resource/driver-diagrams>

### Quality Improvement Zone – NHS Scotland

<https://learn.nes.nhs.scot/2278/quality-improvement-zone/qi-tools/driver-diagram>

### Point of care foundation

[https://www.pointofcarefoundation.org.uk/resource/driver-diagrams/?gclid=CjwKCAiAn7L-BRBbEiwAl9UtkCtuTx8VQ4BsyH-9mRTFqtCShykCepgRyyaDPDhCT85T\\_d1mHymphoC5Y4QAvD\\_BwE](https://www.pointofcarefoundation.org.uk/resource/driver-diagrams/?gclid=CjwKCAiAn7L-BRBbEiwAl9UtkCtuTx8VQ4BsyH-9mRTFqtCShykCepgRyyaDPDhCT85T_d1mHymphoC5Y4QAvD_BwE)

## Videos

### Transforming Care

[https://www.youtube.com/watch?v=2mBpJlzzYI8&ab\\_channel=TransformingCare](https://www.youtube.com/watch?v=2mBpJlzzYI8&ab_channel=TransformingCare)

### Driver diagram tool - NHS Improvement (Mike Griffiths lesson 2)

<https://youtu.be/xXRym4aFLa4>

## 30-60-90

<https://webarchive.nationalarchives.gov.uk/20201029193017/https://improvement.nhs.uk/resources/306090-day-cycles/>

## Other useful websites

### Healthcare Improvement Scotland – ihub

<https://ihub.scot/improvement-resources/>

### Health Quality Improvement Partnership (HQIP)

<https://www.hqip.org.uk/>

### NHSE & I

<https://improvement.nhs.uk/>

### NICE | The National Institute for Health and Care Excellence Quality Improvement resource

<https://www.nice.org.uk/about/nice-communities/social-care/quality-improvement-resource>

### Q Community | The Health Foundation

<https://q.health.org.uk/>

### The Kings Fund

<https://www.kingsfund.org.uk/topics/quality-improvement>

### Deming System of Profound Knowledge

<https://deming.org/explore/sopk/>

### **A System Leaders Field Book**

<https://www.systemsfieldbook.org/how-to-use-fieldbook>

### **The Health Foundation: Effective networks for improvement**

<https://www.health.org.uk/publications/effective-networks-for-improvement>

### **NHS Horizons**

<http://horizonsnhs.com/>

### **THIS Institute**

<https://www.thisinstitute.cam.ac.uk>

### **Academy of Fabulous Stuff**

<https://fabnhsstuff.net/>

### **Academic Health Science Networks (AHSN)**

<https://www.ahsnnetwork.com/atlas>

## **Social media**

**Helen Bevan** is Chief Transformation Officer at NHS Horizons, follow her on Twitter at:

<https://twitter.com/helenbevan>

**Prof. Mary Dixon-Woods**, Director of THIS Institute, follow her on Twitter at:

<https://twitter.com/MaryDixonWoods>