Patient Safety Webinar
Quarter 4 2021/22

11 May 2022
Zoom 87680818935 pass 12345
11 May 2022 Patient Safety Webinar
3.00pm – 4.30 pm

Welcome. Thank you for joining us today.

We are just setting up. Please do mute yourselves while joining or during presentations. (We may mute you on entry – this is not an audio fault and you can of course unmute yourself any time).

Do introduce yourself in the Chat Box by full name and organisation and please make use of it throughout for Q&A.

Any issues please message ‘Stuart Duncan’ in the Chat Box and we will try to assist.

We are not recording today but will issue slides and resources after the event.

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Agenda

Welcome and Introductions

Review of Quarter 4 data – Julia Russell and Stuart Duncan, Hospice UK

Human Factors – Dr Valerie Noble, Moving and Handling/ Ergonomics Adviser, St Lukes Hospice

Curriculum Setting/ Results of the Survey

A.O.B

We would like to thank you for your input, which has made this agenda possible.
Data Submissions: Years and Quarters
Deaths and discharges Quarter 4

<table>
<thead>
<tr>
<th>Year</th>
<th>Quarter</th>
<th>Sum of Beds 3 Deaths</th>
<th>Sum of Beds 2 Discharges</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017/18</td>
<td>Q4</td>
<td>2300</td>
<td>2200</td>
</tr>
<tr>
<td>2018/19</td>
<td>Q4</td>
<td>2400</td>
<td>2300</td>
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<tr>
<td>2019/20</td>
<td>Q4</td>
<td>2500</td>
<td>2400</td>
</tr>
<tr>
<td>2020/21</td>
<td>Q4</td>
<td>2600</td>
<td>2500</td>
</tr>
<tr>
<td>2021/22</td>
<td>Q4</td>
<td>2700</td>
<td>2600</td>
</tr>
</tbody>
</table>
Sum of Level 1 falls over time
Sum of Level 2 falls over time
Sum of Level 3 falls over time
Sum of Level 4 falls over time
Sum of Level 5 falls over time
Children’s Hospice’s

Sum of Falls 1
Low Harm
No Harm

Sum of Falls 2
Low Harm
No Harm

Q1 2017/18
Q4 2017/18
Q3 2018/19
Q2 2019/20
Q1 2020/21
Q4 2020/21
Q3 2021/22

Children's - 2017/18
Children's - 2018/19
Children's - 2019/20
Children's - 2020/21
Children's - 2021/22

sum of level 1 falls over time

sum of level 2 falls over time
Children’s

www.hospiceuk.org
Sum of medication incidents – no harm – incident not prevented (adults)
Sum of medication incidents – no harm – incident prevented (adults)
# Submission Dates

<table>
<thead>
<tr>
<th></th>
<th>Months</th>
<th>Submission Deadline</th>
<th>Final Reports Circulated</th>
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<tbody>
<tr>
<td>Q1</td>
<td>Apr, May, Jun</td>
<td>14 July 2022</td>
<td>30 Sept 2022</td>
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<tr>
<td>Q2</td>
<td>Jul, Aug, Sep</td>
<td>14 October 2022</td>
<td>27 Oct 2022</td>
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<tr>
<td>Q3</td>
<td>Oct, Nov, Dec</td>
<td>12 Jan 2023</td>
<td>29 Jan 2023</td>
</tr>
<tr>
<td>Q4</td>
<td>Jan, Feb, Mar</td>
<td>14 Apr 2023</td>
<td>28 Apr 2023</td>
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Patient Safety Programme

Clinical Benchmarking for Hospice Care

Metrics, Categories and Definitions 2022/2023

- Bed Data
- Patient Falls
- Pressure Ulcers
- Medication Incidents
Human Factors: Dr Valerie Noble
Breakout Rooms for 10 mins and nominate a spokesperson

1. What do you want to achieve by coming to the patient safety webinar?

2. What would you like to see on the curriculum for the coming year?
Curriculum Setting – ideas

- Falls – MDT intervention
- TV – Skin deterioration at end of life (Trimble Brennan Research)
- Medication – errors
- Investigating incidents/ learning from incidents
- Data – how/ what/ presentation
- Patient experience
- Governance, how to write policy/ SOP’s
<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Educator</th>
<th>Case Presenter 1</th>
<th>Case Presenter 2</th>
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</thead>
<tbody>
<tr>
<td>11 May</td>
<td>Human Factors</td>
<td></td>
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<tr>
<td></td>
<td>Curriculum Setting</td>
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<tr>
<td>18 August</td>
<td>Lauren Moseley – PSIRF TBC</td>
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<td>17 November</td>
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<td>16 February</td>
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Webinar Content

*Sharing experiences and creating feedback loops*

Please **share with us**:
- Topics for presentations
- Case studies
- Shared experiences
- How you use the data
- Improvements in patient safety
HOSPICE UK NATIONAL CONFERENCE 2022

22 – 24th November, Glasgow.

https://www.compleatconference.co.uk/events/hospiceuk-2022
Hospice UK National Conference call for papers is closing!

Contribute to our conference by displaying a poster

Closing date: 23:59 on 16 May

No extensions to the closing date.
Find out more

To submit an abstract, find out more about the process, access FAQs please visit:

https://www.hospiceuk.org/professionals/courses-conferences/national-conference/call-for-papers
**Wednesday 11 May and Thursday 12 May 2022**

The Big Conversation for Improvement will bring people together for a range of interactive discussions, workshops and presentations.

It will give a space for people to explore continuous improvement opportunities, share fresh insights and ideas on how to promote the improvement of health and care.

It is a fully virtual (online) space and is open to everyone at no cost to join.

You simply need to register in advance: [thebigconversation.nhs.uk](http://thebigconversation.nhs.uk)

#ImprovingTogether

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Thank you!

Evaluation -
1. One new thing you have learnt today?
2. What will you change as a result of attending today?

Please write in the chat......