Patient Safety Webinar
Quarter 2 2021/22

18 November 2021
Zoom 88577549557- pass 12345
Welcome. Thank you for joining us today.

We are just setting up. Please do mute yourselves while joining or during presentations. (We may mute you on entry – this is not an audio fault and you can of course unmute yourself any time).

Do introduce yourself in the Chat Box by full name and organisation and please make use of it throughout for Q&A.

Any issues please message ‘Stuart Duncan’ in the Chat Box and we will try to assist.

We are not recording today but will issue slides and resources after the event.
Agenda

Review of Quarter 2 data
Conference Session
Falls audit dashboard
Medication Incidents sub-group
Pressure Ulcers sub-group

We would like to thank you for your input, which has made this agenda possible.
Data Submissions – Quarter 1 & 2

Increased from 110 submissions noted in August
Bed Occupancy – Quarter 2

- Sum of Beds 1 Available
- Sum of Beds 1 Occupied
Deaths and Discharges – Quarter 2

- **Sum of Beds 3 Deaths**
- **Sum of Beds 2 Discharges**

<table>
<thead>
<tr>
<th>Year</th>
<th>Q2 Sum of Beds 3 Deaths</th>
<th>Q2 Sum of Beds 2 Discharges</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017/18</td>
<td>5300</td>
<td>3200</td>
</tr>
<tr>
<td>2018/19</td>
<td>5100</td>
<td>3000</td>
</tr>
<tr>
<td>2019/20</td>
<td>5700</td>
<td>3100</td>
</tr>
<tr>
<td>2020/21</td>
<td>4900</td>
<td>2800</td>
</tr>
</tbody>
</table>

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Falls
Quarter 2

- **Sum of Falls 1 No Harm**: 1177
- **Sum of Falls 2 Low Harm**: 761
- **Sum of Falls 3 Moderate Harm**: 51
- **Sum of Falls 4 Severe Harm**: 6
- **Sum of Falls 5 Death**: 0

<table>
<thead>
<tr>
<th>Values</th>
<th>Adults 2021/22</th>
<th>Children's 2021/22</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sum of Falls 1 No Harm</td>
<td>1177</td>
<td>0</td>
<td>1177</td>
</tr>
<tr>
<td>Sum of Falls 2 Low Harm</td>
<td>761</td>
<td>0</td>
<td>761</td>
</tr>
<tr>
<td>Sum of Falls 3 Moderate Harm</td>
<td>51</td>
<td>0</td>
<td>51</td>
</tr>
<tr>
<td>Sum of Falls 4 Severe Harm</td>
<td>6</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>Sum of Falls 5 Death</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
## Medication Incidents

### Quarter 2

<table>
<thead>
<tr>
<th>Row Labels</th>
<th>Adults 2021/22</th>
<th>Children's 2021/22</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sum of Medication Incidents - No harm - incident prevented</td>
<td>278</td>
<td>2</td>
<td>280</td>
</tr>
<tr>
<td>Sum of Medication Incidents - No harm - incident not prevented</td>
<td>489</td>
<td>3</td>
<td>492</td>
</tr>
<tr>
<td>Sum of Medication Incidents - Low harm</td>
<td>130</td>
<td>1</td>
<td>131</td>
</tr>
<tr>
<td>Sum of Medication Incidents - Moderate harm</td>
<td>10</td>
<td>0</td>
<td>10</td>
</tr>
<tr>
<td>Sum of Medication Incidents - Severe harm</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Sum of Medication Incidents - Death</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

- **Adults - 2021/22**
- **Children's - 2021/22**

![Bar Chart](chart.png)
Pressure Ulcers Quarter 2

ADULTS - 2021/22

NEW

- Sum of Pressure Ulcers - New - Category 1 Q2
- Sum of Pressure Ulcers - New - Category 2 Q2
- Sum of Pressure Ulcers - New - Category 3 Q2
- Sum of Pressure Ulcers - New - Category 4 Q2
- Sum of Pressure Ulcers - New - Deep Tissue Injury Q2
- Sum of Pressure Ulcers - New - Medical Device Associated Q2
- Sum of Pressure Ulcers - New - Unstageable Q2

PUOA

- Sum of Pressure Ulcers - PUOA - Category 1 Q2
- Sum of Pressure Ulcers - PUOA - Category 2 Q2
- Sum of Pressure Ulcers - PUOA - Category 3 Q2
- Sum of Pressure Ulcers - PUOA - Category 4 Q2
- Sum of Pressure Ulcers - PUOA - Deep Tissue Injury Q2
- Sum of Pressure Ulcers - PUOA - Medical Device Associated Q2
- Sum of Pressure Ulcers - PUOA - Unstageable Q2
Hospice UK Conference 2021

What does Patient Safety mean to you?
Medication Incidents Sub-Group

September meeting

Key agreements and next steps:

• Examples of the definitions are very useful hence the need to update the HUK metrics doc used to add in examples

• Report all prescribing errors level 0 to HUK at the point of administration even if the wrong medication does not reach the patient

• Further deep dives annually for other metrics
PU Awareness Week
15-19 November

Are you aSSKING the right questions about Great Skin and Pressure Ulcer Prevention?

Assess risk
Skin assessment and care
Surface selection and use
Keep moving
Incontinence and increased moisture
Nutrition and hydration
Give information

#poweringPUprevention
#StopPressureUlcers
#lovegreatskin
#aSSKING

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Pressure Ulcer Sub-Group

Aims for the group

Review and compare examples of reporting practices

Agree reporting standards and align Hospice UK Metrics Definitions

Consider a deep dive audit standard for PUs

Identify interventions for improvement in reporting and reducing harm to patients
### Table 4: Pressure ulcer - metric group and definition

<table>
<thead>
<tr>
<th>Metric group</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pressure Ulcer on admission</td>
<td>The patient is admitted onto the unit with a pressure ulcer from any care setting, for example, from home, a care home, or hospital. Where a suspected deep tissue injury was recorded on admission, and through re-assessment this has become a pressure ulcer, it should be recorded as a pressure ulcer on admission within the relevant category. For all categories of a pressure ulcer on admission (inherited), record the pressure ulcer category documented at the initial assessment.</td>
</tr>
<tr>
<td>New pressure ulcer</td>
<td>The patient develops a pressure ulcer whilst on the unit which was not present on admission, at the time of the initial skin integrity assessment. Where a suspected deep tissue injury was recorded on admission, and through re-assessment this has become a pressure ulcer, it should be recorded as a pressure ulcer on admission within the relevant category, not as a new pressure ulcer. For all categories of a new (acquired) pressure ulcer, record the pressure ulcer category documented at the initial assessment.</td>
</tr>
<tr>
<td>Time of recording for MASDs &amp; PUs</td>
<td>A pressure ulcer or moisture associated skin damage is recorded for HUK data submission only once over the episode of care. This will be when the pressure ulcer is identified and documented for the first time. If a patient with any pressure ulcer or moisture lesion is discharged from the hospice and subsequently readmitted with the same pressure ulcers or moisture lesions, these would be recorded and reported to HUK as ‘on admission/acquired’ as this will be a new episode of care.</td>
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</tbody>
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**Moisture associated skin damage**

Moisture associated skin damage (MASD) is defined as injury to the skin from urine, faeces or moisture. Incidence associated dermatitis (IAD), perineal dermatitis, diaper dermatitis and moisture lesions/ulcers all describe these types of skin damage caused by excessive moisture being in continuous contact with any intact skin of the buttocks, groins, inner thighs, perineum and natal cleft.

Skin damage determined to be as the result of incontinence and/or moisture alone should be recorded as a moisture associated skin lesion and not as pressure ulceration. Table 4 sets out the parameters of the metric groups and their definitions, and Table 5 sets out the metric recording guide for moisture associated skin damage alongside pressure ulcers.
# Submission Dates

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Months</th>
<th>Submission Deadline</th>
<th>Final Reports Circulated by</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>Apr, May, Jun</td>
<td>15 July 2021</td>
<td>31 July 2021</td>
</tr>
<tr>
<td>Q2</td>
<td>Jul, Aug, Sep</td>
<td>15 Oct 2021</td>
<td>31 Oct 2021</td>
</tr>
<tr>
<td>Q3</td>
<td>Oct, Nov, Dec</td>
<td>15 Jan 2022</td>
<td>31 Jan 2022</td>
</tr>
<tr>
<td>Q4</td>
<td>Jan, Feb, Mar</td>
<td>15 Apr 2022</td>
<td>30 Apr 2022</td>
</tr>
</tbody>
</table>

# Webinar Future Dates

<table>
<thead>
<tr>
<th>Dates for 2021/2022</th>
<th>Start Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 February 2022</td>
<td>15:00</td>
</tr>
<tr>
<td>26 May 2022*</td>
<td>TBC</td>
</tr>
</tbody>
</table>

*potentially at Hospice House, London*
Webinar Content

*Sharing experiences and creating feedback loops*

Please share with us:

- Topics for presentations
- Case studies
- Shared experiences
- How you use the data
- Improvements in patient safety

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